



Prior Authorization Request Administrative Information

Member information

Last name	First name		MI
Member ID	Date of birth		
Sex assigned at birth 🗌 Female 🗌 Male 🗌 ">	(" or Intersex		
Current gender 🗌 Female 🔲 Male 🔲 Transge	ender male [] Transgender female 🗌 Other	
Place of residence 🗌 Home 🗌 Nursing facility	Other		
Race	Ethnicity		
Preferred spoken language	Preferred	written language	
MassHealth does not exclude people or treat the disability, religion, creed, sexual orientation, or s			0 . 0 .

Plan contact information

Please indicate the member's MassHealth Plan and fax or submit this completed and signed form according to the Plan's contact information below.

MassHealth Fee-For-Service (FFS) Plan, Primary Care Clinician (PCC) Plan, Primary Care Accountable Care Organization (PCACO) Plan, Children's Medical Security Plan, and Health Safety Net Plan		
MassHealth Drug Utilization Review Program		
Pharmacy: Fax: (877) 208-7428 - Tel: (800) 745-7318		
MassHealth Managed Care Organization (MCO) and Accountable Care Partnership Plans (ACPP)		
Fallon Health		
Online Prior Authorization: go.covermymeds.com/OptumRx		
Online Prior Authorization: providerportal.surescripts.net/ProviderPortal/optum		
Pharmacy: Fax: (844) 403-1029 - Tel: (844) 720-0033		
Health New England		
Online Prior Authorization: go.covermymeds.com/OptumRx		
Pharmacy: Fax: (800) 550-9246 - Tel: (800) 918-7545		
Mass General Brigham Health Plan		
Online Prior Authorization (Non-Specialty Drugs): go.covermymeds.com/OptumRx		
Online Prior Authorization (Specialty/Medical Drugs): provider.massgeneralbrighamhealthplan.org		
Pharmacy: Fax: (844) 403-1029 - Tel: (800) 711-4555		
Tufts Health Plan		
Online Prior Authorization: point32health.promptpa.com		
Pharmacy: Fax: (617) 673-0939 - Tel: (888) 257-1985		
U WellSense Health Plan		
Online Prior Authorization: wellsense.org/providers/ma/pharmacy/prior-authorizations		
Pharmacy: Fax: (833) 951-1680 - Tel: (877) 417-1822		

Hyaluronan Injections Prior Authorization Request

MassHealth reviews requests for prior authorization (PA) on the basis of medical necessity only. If MassHealth approves the request, payment is still subject to all general conditions of MassHealth, including current member eligibility, other insurance, and program restrictions. MassHealth will notify the requesting provider and member of its decision. Keep a copy of this form for your records. If faxing this form, please use black ink.

Additional information about these agents, including PA requirements and preferred products, can be found within the MassHealth Drug List at **www.mass.gov/druglist.**

Device information

Device requested	
Durolane (hyaluronate) MB	Orthovisc (high molecular weight hyaluronan) MB
Euflexxa (hyaluronate) MB	Supartz (hyaluronate) MB
Gel-One (cross-linked hyaluronate) MB	Synojoynt (hyaluronate) MB
Gelsyn (hyaluronate) MB	☐ Synvisc (hylan G-F 20) ^{MB}
Genvisc (hyaluronate) MB	☐ Synvisc-One (hylan G-F 20) ^{MB}
🗌 Hyalgan (hyaluronate) ^{MB}	Triluron (hyaluronate) MB
Hymovis (hyaluronate modified) MB	Trivisc (hyaluronate) MB
Monovisc (hyaluronate) MB	☐ Visco-3 (hyaluronate) [™]

^{MB} This drug is available through the health care professional who administers the drug or in an outpatient or inpatient hospital setting. MassHealth does not pay for this drug to be dispensed through the retail pharmacy. If listed, PA does not apply through the hospital outpatient and inpatient settings. Please refer to 130 CMR 433.408 for PA requirements for other health care professionals. Notwithstanding the above,this drug may be an exception to the unified pharmacy policy; please refer to respective MassHealth Accountable Care Partnership Plans (ACPPs) and Managed Care Organizations (MCOs) for PA status and criteria, if applicable.

Dose, frequency and duration of device requested		
Device NDC (if known) or service code		
Indication (Check all that apply, or ICD-10 code, if applicable.)		
Other (Please indicate.)		
Is the request for retreatment of the same knee(s)? 🗌 Yes 🗌 No		

Section I. Please complete the following for all requests.

- Please indicate billing preference. Prescriber in-office Hospital outpatient
 If applicable, please also complete section for professionally administered medications at end of form.
- 2. Has the member tried acetaminophen?

Yes. Please provide the following information.* Dates/duration of use
Did the member experience any of the following? Adverse reaction Inadequate response
Briefly describe details of adverse reaction or inadequate response.

□ No. Does the member have a contraindication to acetaminophen? Please explain.

3.	Has the member tried an intra-articular corticosteroid injection?		
	Drug name Dates/duration of use		
	Did the member experience any of the following? Adverse reaction Inadequate response		
	Briefly describe details of adverse reaction or inadequate response.		
	No. Does the member have a contraindication to all intra-articular corticosteroid injections? Please		
	explain.		
4.	Has the member tried a non-steroidal anti-inflammatory drug (NSAID)?		
	Yes. Please provide the following information.*		
	Drug name Dates/duration of use		
	Did the member experience any of the following? Adverse reaction Inadequate response		

Briefly describe details of adverse reaction or inadequate response.

No. Does the member have a contraindication to all NSAIDs? Please explain.

* Please attach a letter documenting additional trials as necessary.

Section II. Please complete and provide documentation for exceptions to step therapy.

1. Is the alternative drug required under the step therapy protocol contraindicated, or will likely cause an adverse reaction in, or physical or mental harm to, the member?
Yes No

If yes, briefly describe details of contraindication, adverse reaction, or harm.

2. Is the alternative drug required under the step therapy protocol expected to be ineffective based on the known clinical characteristics of the member and the known characteristics of the alternative drug regimen?

🗌 Yes 🗌 No

If yes, briefly describe details of known clinical characteristics of member and alternative drug regimen.

3. Has the member previously tried the alternative drug required under the step therapy protocol, or another alternative drug in the same pharmacologic class or with the same mechanism of action, and such alternative drug was discontinued due to lack of efficacy or effectiveness, diminished effect, or an adverse event?

🗌 Yes 🗌 No

If yes, please provide details for the previous trial.

Drug name	Dates/duration of use
0	owing? Adverse reaction Inadequate response
Briefly describe details of adverse reaction of	
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4. Is the member stable on the requested prescription drug prescribed by the health care provider, and switching drugs will likely cause an adverse reaction in, or physical or mental harm to, the member?

Yes. Please provide details.
 No

Please continue to next page and complete Prescriber and Provider Information section.

Prior Authorization Request Prescriber and Provider Information

Prescriber information			
Last name*	First name*	MI	
NPI*	Individual MH Provide	Individual MH Provider ID	
DEA No.	Office Contact Name	Office Contact Name	
Address	City	State Zip	
E-mail address			
Telephone No.*			
Fax No.* (Please provide fax number for PA	response notification.)		
* Required			
Please also complete for professionally	administered medication	ns, if applicable.	
Please also complete for professionally Start date	administered medication	ns, if applicable.	
		ns, if applicable. □ Same as prescribing provider	
Start date			
Start date			
Servicing prescriber/facility name			
Start date Servicing prescriber/facility name Servicing provider/facility address Servicing provider NPI/tax ID No.			
Start date Servicing prescriber/facility name Servicing provider/facility address Servicing provider NPI/tax ID No. Name of billing provider	End date		

Provider's attestation, signature, and date

I certify under the pains and penalties of perjury that I am either the prescribing provider or duly authorized to act on behalf of the provider identified in the Prescriber information section of this form. Any attached statement on letterhead has been reviewed and signed by me. I certify that the medical necessity information (per 130 CMR 450.204) on this form is true, accurate, and complete, to the best of my knowledge. I understand that I may be subject to civil penalties or criminal prosecution for any falsification, omission, or concealment of any material fact contained herein.

Signature of provider or individual duly authorized to act on behalf of the provider:

Printed legal name and title of signatory above	
	Date

(The form can either be signed by hand and then scanned, or it can be signed electronically using DocuSign or Adobe Sign. For electronic signatures, the signer can upload a picture of their wet signature. The typed text of a signature is not an acceptable form of an electronic signature.)